

# Para-rdnance Mfg. Inc.

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June 11, 2007

The Cleveland Clinic  
9500 Euclid Avenue  
Cleveland, OH 44195

Att: Patient Services

Gentlemen:

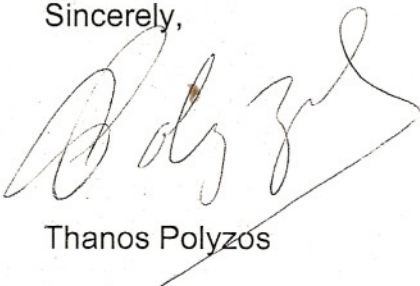
Re: *Car Service Recommendation*  
*Bounit Brothers Transportation, LLC*

It has been almost three years since I first visited the Clinic for my medical condition and tomorrow will be my 8<sup>th</sup> or 9<sup>th</sup> time back since then. For these visits I have used three different car services to transport me from the airport and back, including the one that was first arranged through your international desk.

For the last five or six visits to the Clinic I have settled on the services of Bounit Brothers. Whereas all three companies have courteous personnel, all three drivers from Bounit Brothers, especially Mustapha, distinguish themselves with what appears to be a sincere and special affinity for patients of the Clinic. They have struck me as being genuinely desirous of catering to the Clinic's patients in any way they can and as such do separate themselves from the other car services available to the Clinic and the Intercontinental Hotel, where I have also stayed on a couple of occasions.

Please accept this as my recommendation for Bounit Brothers to be brought to the top of the list of car services for use by patients coming directly to the Clinic or staying at the Intercontinental.

Sincerely,



Thanos Polyzos

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